

**A Report on
Library Feedback**



Session: 2020-21

Submitted

By

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Introduction: In its endeavour to ensure quality library services delivery, SNT Library, B.N College, Dhubri collects annual feedback from the final semester students. The feedback for the session 2020-21 has been collected from batch, 2018-2021

Objective of taking Feedback:

feedback is an effective direct evaluation strategy or technique by which such relevant data is generated, analyzed and applied with a view to improving library operations (including personnel, resources and services) and ultimately, achieving user satisfaction.

Process of Collecting Feedback:

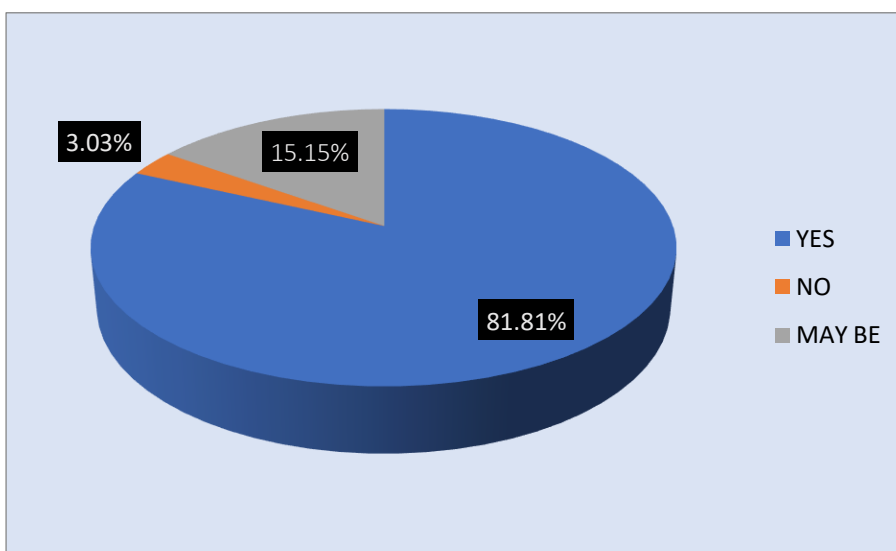
To ensure greater transparency in the feedback collection the library has been following online feedback system since 2020-2021. Accordingly, the final semester students were asked to submit their feedback available in the website. The link of the feedback portal is pasted below-

https://www.bncollege.co.in/library/feedback_form.php

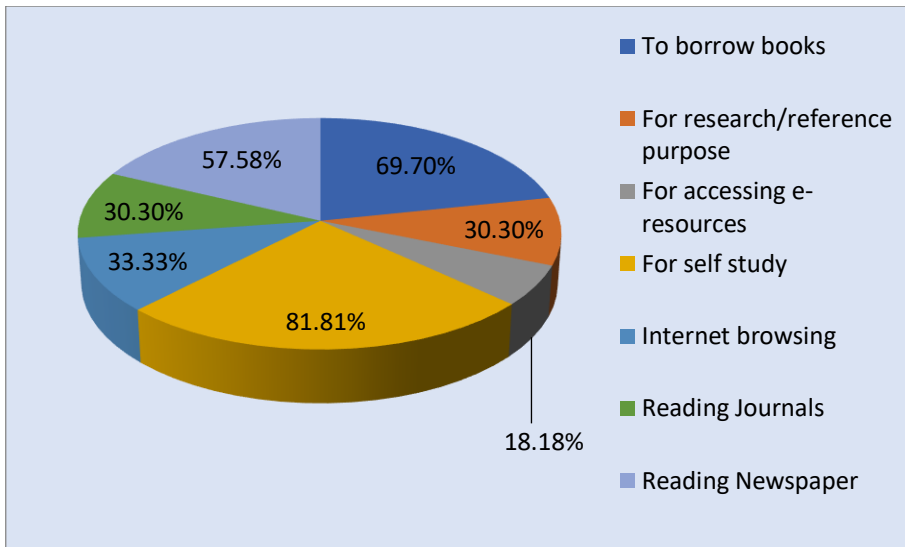
Feedback Analysis for the Session:2020-21:

The feedback on SNT Library, B.N. College, Dhubri has been collected on the following parameters. The students submitted feedback through an online feedback form available on the website.

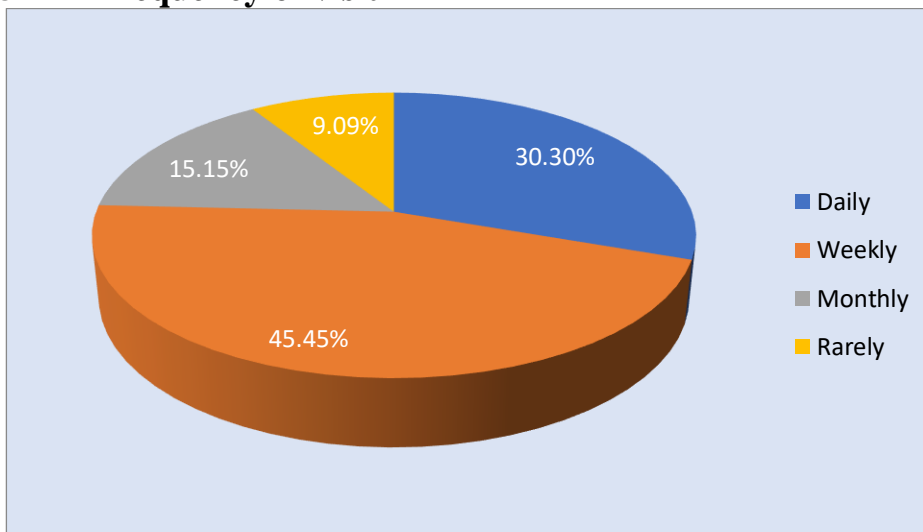
1. Are you aware about the services of SNT library?



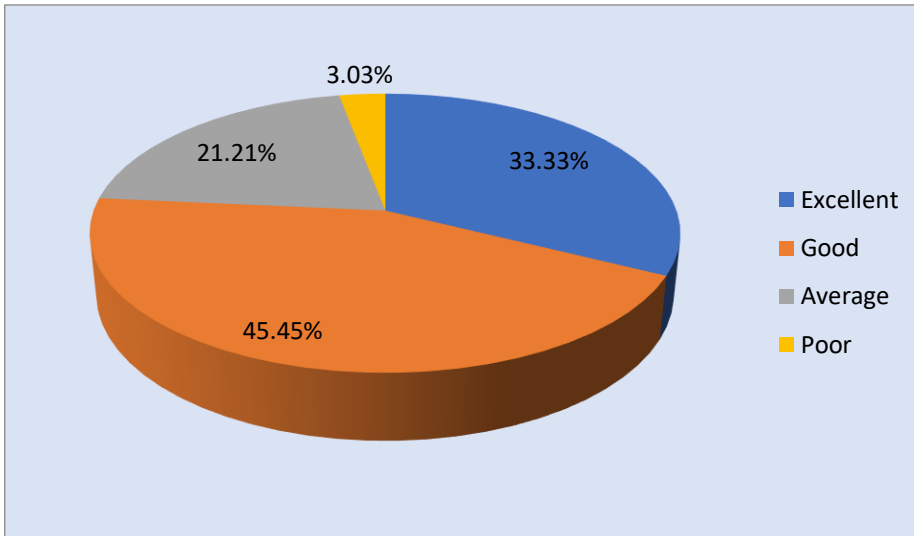
2. Purpose of visit to the library



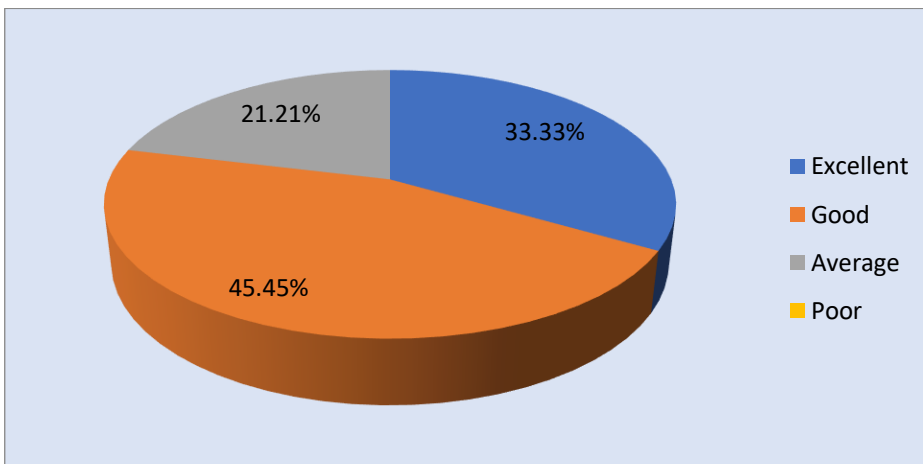
3. Frequency of visit



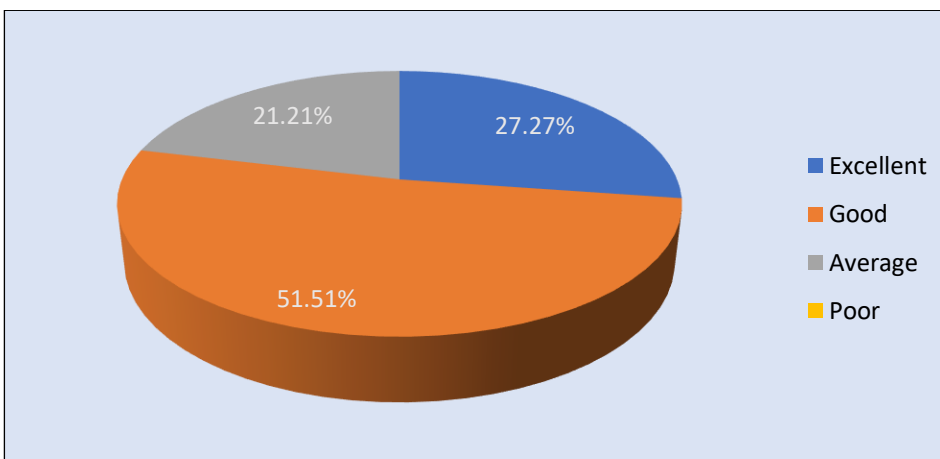
4. Collections resources available at the Library



5. Newspaper access of the library



6. Magazine / Journal collection of the library



7. **Rate your Library (out of 5)**

